FCC Form 472 (BEAR)

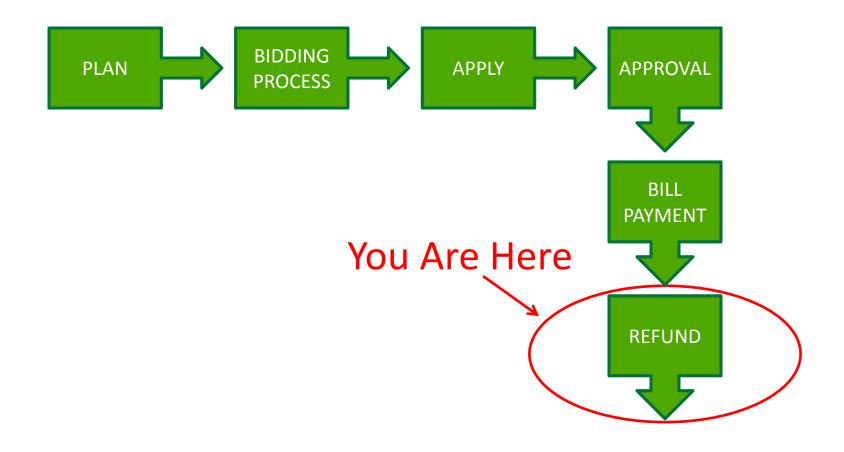


Table of Contents

Topic	Page
The Process	3
The Basics	5
Logging Into the BEAR Area	10
Requesting a PIN	13
Creating a BEAR	25
Payment of the BEAR	36
Invoice Deadline Extension Requests	40
Wrapping Up	50

Where does the Form 472 fall in the E-Rate process?







The Basics



What is the FCC Form 472 (BEAR)?

- An indication of monies paid in full for eligible products and services for which an FCDL has been awarded
- A request for reimbursement of the discount portion of the amount paid by the applicant



When can I file a BEAR form?

A BFAR cannot be filed until:

- A Funding Commitment Decision Letter (FCDL) has been received
- A Form 486 has been filed and processed (indicating services have started)
- The service provider has filed an FCC Form 473, Service Provider Annual Certification (SPAC) Form for that funding year and that Service Provider Identification Number
- The service provider has billed the applicant for the entire cost of services
- The applicant has paid for services in full
- The services have been delivered
- A Form 498 has been filed and processed (providing direct deposit information for reimbursements)

However, the BEAR must be certified no later than 120 days after the last day services are received (typically this is October 28 following the end of the funding year) *or* 120 days after the date of the FCC Form 486 Notification Letter, whichever is later.



Where do I file a BEAR?

You must file the BEAR within the "BEAR Applicant Login" area on the USAC website using a PIN (not in the EPC Portal)

https://www2.sl.universalservice.org/bear/login.aspx



How many separate forms do I file?

Your choice!

Only one service provider is permitted per BEAR, but

• You may file a separate form for that provider for each service period, monthly, quarterly, etc.

OR

 You may file a single form for that provider for the total payments made for the funding year

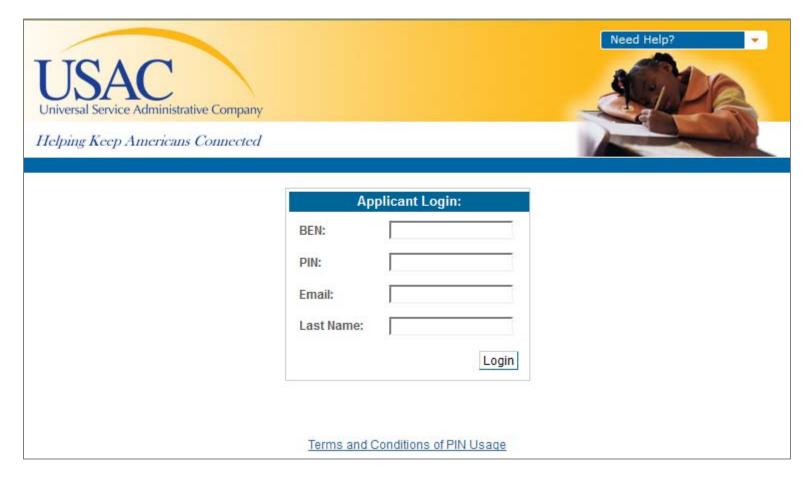


Logging Into the BEAR Area



Logging In

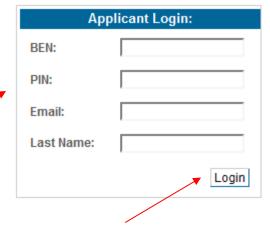
1 Navigate to https://www2.sl.universalservice.org/bear/login.aspx





Logging In

- 2 Enter the following into the boxes provided:
- BEN (Billed Entity Number)
- PIN
- Email address
- Last name



3 Then click on the "Login button" to proceed

NOTE: A PIN is a unique number assigned by USAC to the authorized person associated with the email address and last name entered above to enable that person to certify BEAR Forms online. PINs are considered equivalent to a handwritten signature.



If you do not have a PIN – if you have never certified a form online – you can request a PIN from USAC.

This step is not necessary if you already have a PIN.



1 Call USAC's CSB at 1-888-203-8100 and tell them that you need to request a PIN

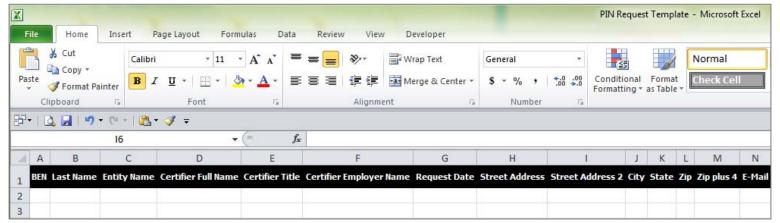
NOTE:

PINs are issued to individuals, not to entities.

Any person for your entity who is authorized to certify a BEAR should have their own PIN. The PIN being requested must be for a user on the Billed Entity's EPC profile.



2 CSB will email you a spreadsheet template to complete



- 3 Complete the spreadsheet with the following information for each person that needs a new PIN (listing each person on their own row):
 - BEN (Billed Entity Number) must be an independent school, independent library, school district, library system, or consortium in EPC
 - Last Name the last name of the authorized person needing a PIN
 - Entity Name the name of the billed entity
 - Certifier Full Name the first and last name of the authorized person
 - Certifier Title the job title of the authorized person
 - Certifier Employer Name the name of the organization that employs the authorized person
 - Request Date the date that the PIN request is submitted
 - Address, City, State, and Zip the location where the PIN should be mailed
 - Email the email address of the authorized person



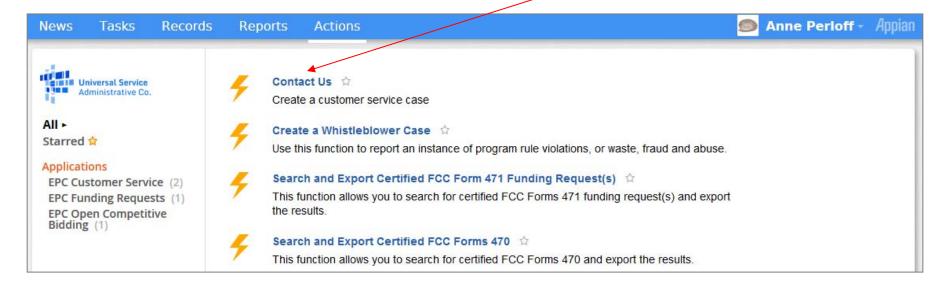
4 The authorized person can then log in to EPC and open a customer service case to request a PIN and upload the spreadsheet

- 1 Log in to EPC
- 2 Click on the **Actions** tab in the blue bar at the top of the page

News	Tasks	Records	Reports	Actions



3 Click on the "Contact Us" link

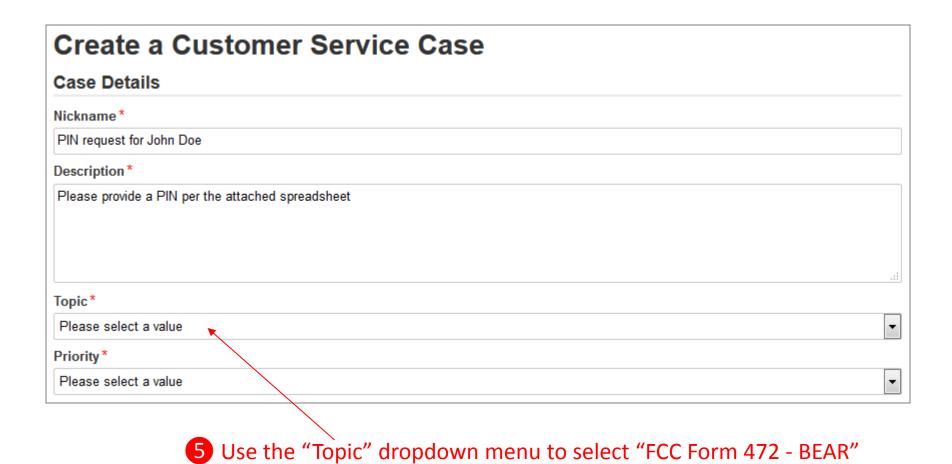




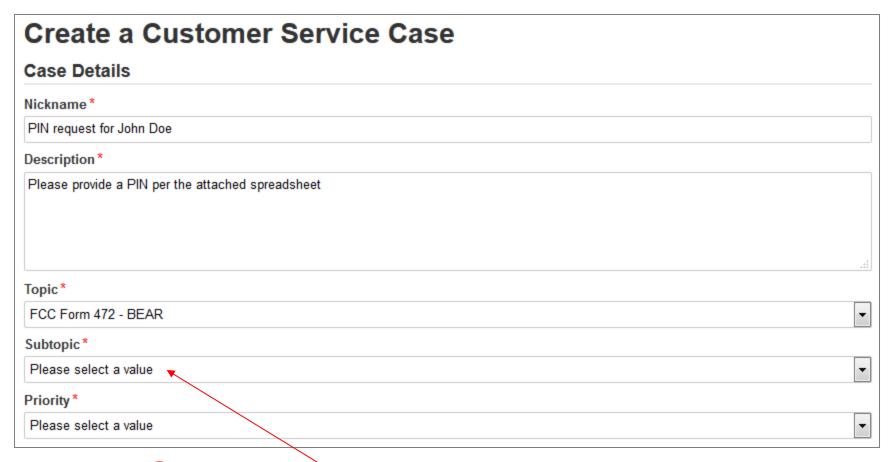
Create a Customer Service Case Case Details Nickname* Description* Topic* Please select a value Priority* -Please select a value Inquiry Type Web Form Number Form Type Please select a value Document Browse... No file selected. **Attachments** Attachment **Attachment Type** No items available Find Attachment **Case Contact** Select Contact* I would like to choose a user in the system School District 6 User 1 × I would like to enter in a contact that is not in the system Cancel

Requesting a PIN

4 Enter a "Nickname" and "Description"







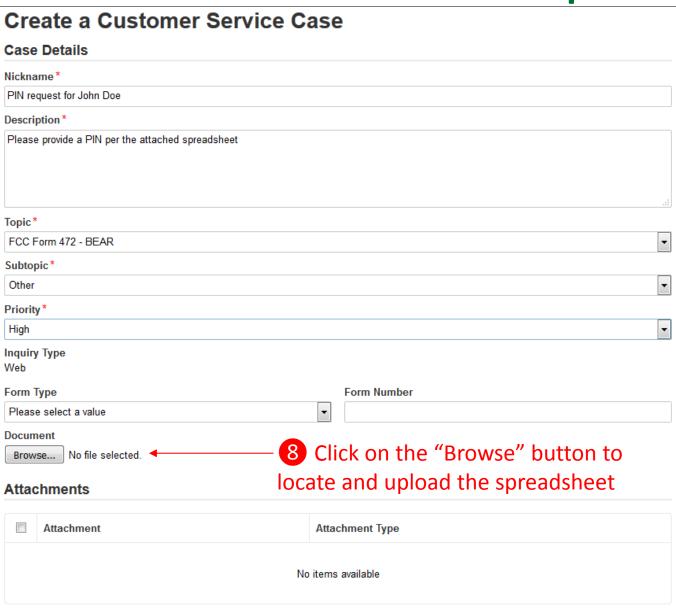
6 Use the "Subtopic" dropdown menu that now displays to select "Other"





Use the "Priority" dropdown menu to select "High"







Create a Customer Service Case Case Details Nickname* PIN request for John Doe Description * Please provide a PIN per the attached spreadsheet Topic * FCC Form 472 - BEAR Subtopic * Other Priority * High **Inquiry Type** Web Form Number Form Type Please select a value Document PIN Request Template.xlsx (19.33 KB) × Browse... No file selected. **Attachments** Attachment Attachment Type No items available Find Attachment **Case Contact** Select Contact* I would like to choose a user in the system School District 6 User 1 × O I would like to enter in a contact that is not in the system Cancel

Requesting a PIN

9 Click on the "Submit" button at the bottom of the page to submit the case

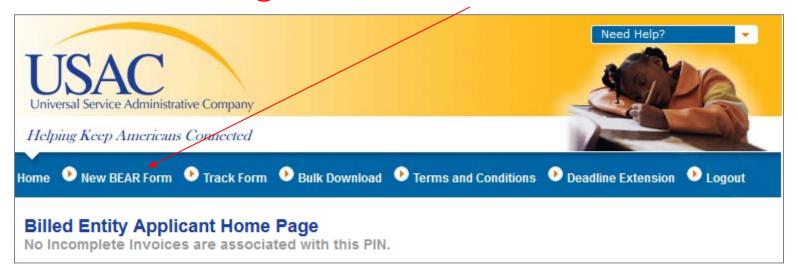
5 USAC will then enter this information into its system and generate a PIN for each user listed in the spreadsheet.

Each PIN will be mailed in a separate, secure mailer to the address provided for the authorized person specific to that PIN.





1 Click on the "New BEAR Form" command in the blue bar





Complete "Block 1: Header Information" as follows:

(2) Enter a nickname to identify the requests on this form, for example the service and time period included on this BEAR Add BEAR Invoice Applicant Form Identifier Block 1: Header Information Need Help? 1. Billed Entity Name 2. Billed Entity Number 3. Service Provider Service Provider Name Spin Not Found Identification Number (SPIN) automatically entered by the system Applicant FCC Form 498 ID 443000154 🕶 4. Contact Name (3) Enter the SPIN for 5. Contact Telephone Phone ext. the service provider Contact Fax (once entered the Contact Email "Service Provider Name" 6. Total Reimbursement Amount will update) (total from Block 2, Column 14) \$ 0.00



4 Verify that the "Applicant FCC Form 498 ID" displaying is correct If you have more than one 498 ID, select the correct one

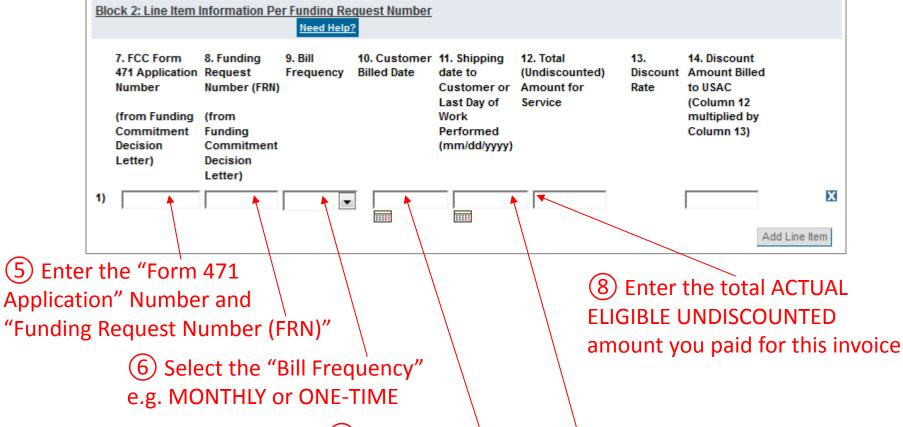
Ad	ld BEAR Invoice					
	licant Form Identifier					
Blo	ock 1: Header Information		Need H	delp?		
1. B	illed Entity Name	2. Billed Entity Nur	mber	3. Service Provider Identification Number (SPI	N)	Service Provider Name Spin Not Found
	olicant FCC Form 498 ID					
5. C	contact Name contact Telephone Phone contact Fax contact Email		ext.	automaticall editable if ne	=	by the system, but
Am						

NOTE: If you do not have a 498 ID showing, you need to file a Form 498 in EPC and have it processed by USAC before you can submit this BEAR (you'll know it is set when you receive an email with the ID)



Complete "Block 2: Line Item Information" as follows:

Creating a BEAR



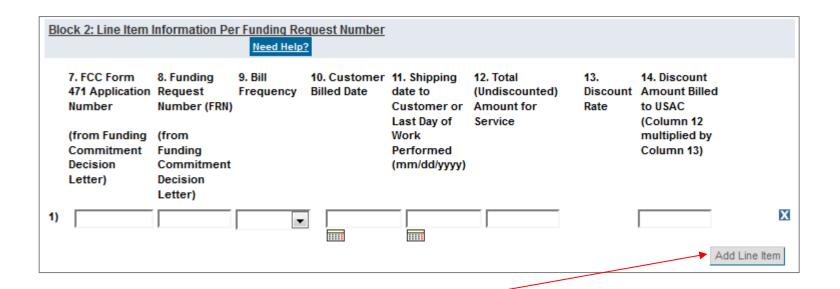
note: "Discount Rate"
and "Discount Amount
Billed to USAC" will
automatically calculate
based on the discount
awarded for this
particular FRN

7 Complete Box 10 or Box 11

For recurring services:

enter the "Customer Billed Date" for the invoice in Box 10
For products billed one-time and non-recurring services:
enter the "Shipping Date" for the invoice in Box 11

DO NOT COMPLETE BOTH BOXES!

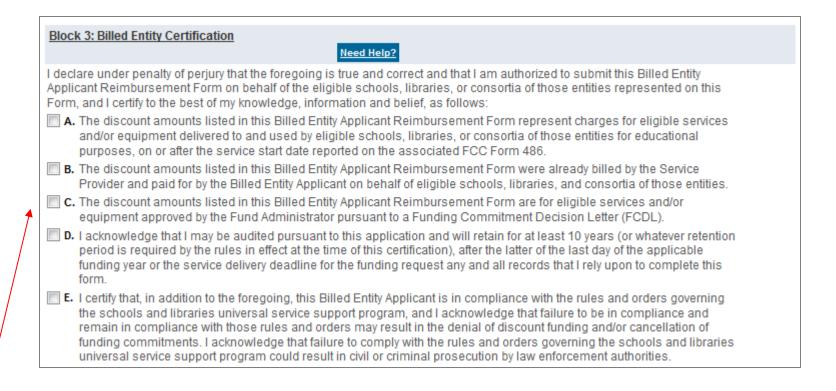


(9) Click on the "Add Line Item" button to add another row for additional requests Example: If filing a BEAR for quarter 1, you would first complete a line item for July, then add and complete a line item for August, and finally add and complete a line item for September

Words of Caution: Remember that all FRNs included on this BEAR must be associated with the same service provider whose SPIN is listed in Block 1



Complete "Block 3: Billed Entity Certification" as follows:



10 Read the certifications and check all the check boxes (A – E)



Complete "Contact Information" as follows:

11) Check the "Signature" check box

Contact Information for Billed Entity Authorized Person:				
By logging into your account using your PIN, checking this box, and clicking the "certify" button at the end of the form, you have electronically signed the form. You are reminded that an electronic signature is the same as a handwritten signature on the form. To see a copy of the Terms and Conditions to which you previously agreed, please click on the "Terms and Conditions" menu above. 16. Date 7/1/2016				
17. Name 18. Title/Position 20. Address 1 Address 2 City State Zip Code	19. Phone Number 19a. Fax Number 19b. Email 19c. Name of Authorized Person's Employer			

12) Fill in all fields

NOTE: some fields will automatically be completed but can be edited as necessary





If you want to save the form so someone else can log in with a PIN and certify it, click on the "Save" button

Clear Save Certify and Submit

If you want to certify the form yourself, click on the "Certify and Submit" button

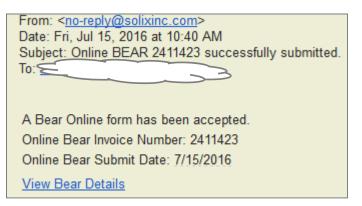


14) Make a note of the "Invoice ID" created by the system





15 The system will send an email to the form certifier stating that the BEAR form has been successfully submitted



TIP: Add no-reply@solixinc.com to your safe sender's list. The email may land in your Junk or Spam folder otherwise.



Payment of the BEAR



Payment of the BEAR

Payment of the BEAR will be delivered electronically to the bank account indicated on your organization's FCC Form 498



Payment of the BEAR

In addition, the system will email a remittance statement to the person identified as the "Remittance Contact" on your organization's FCC Form 498

NOTE: Multiple BEAR forms may be disbursed as part of the same transaction and therefore appear on the same remittance statement



Helping Keep Americans Connected | www.usac.org

Schools & Libraries Remittance Statement as of July 8, 2016

Attn: James Smith

RE: FCC Form 498 ID 443000001

This notice provides an explanation of your entity's Billed Entity Applicant Reimbursement (BEAR) payment for the following invoices.

	Approved
6/2/2016 143666666 Mypersonal Communications Co 2517774 2013-2058 Applicant Name:Anywhere REGIONAL LIBRARY;SLD Invoice Number:1301254;BEAR Letter Date:07/10/2015;Line Item Detail Number:6788509;Amount Requested:-300;	\$300.00
6/2/2016 143666666 Mypersonal Communications Co 2517774 2013-2058 Applicant Name: Anywhere REGIONAL LIBRARY;SLD Invoice Number:1301254;BEAR Letter Date:07/10/2015;Line Item Detail Number:6788509;Amount Requested:-100;	\$100.00
Total Approved Disbursement	<u>\$400.00</u>
Total Actual Disbursement:	<u>\$400.00</u>



Payment of the BEAR



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Schools & Libraries Remittance Statement as of July 8, 2016

Attn: James Smith

RE: FCC Form 498 ID 443000001

This notice provides an explanation of your entity's Billed Entity Applicant Reimbursement (BEAR) payment for the following invoices.

Approved

\$300.00

6/2/2016 143666666 Mypersonal Communications Co 2517774 2013-2058 Applicant Name: Anywhere REGIONAL LIBRARY; SLD Invoice Number: 1301254; BEAR Letter Date: 07/10/2015; Line Item Detail Number: 6788509; Amount Requested: -300;

6/2/2016 143666666 Mypersonal Communications Co 2517774 2013-2058
Applicant Name: Anywhere REGIONAL LIBRARY;SLD Invoice
Number:1301254;BEAR Letter Date:07/10/2015;Line Item Detail
Number:6788509;Amount Requested:-100;

requested amount

Total Approved Disbursement

\$400.00

Total Actual Disbursement:

\$400.00



Verify that the amount

approved (reimbursed)

for each BFAR line item

is the same amount

that was requested

Invoice Deadline Extension Requests



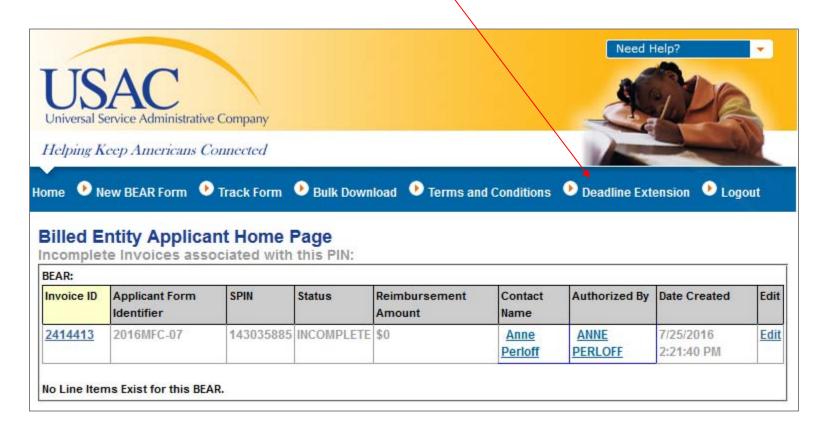
What if I need an extension?

BEARs must be certified no later than 120 days after the last day services are received or 120 days after the date of the FCC Form 486 Notification Letter, whichever is later.

USAC will automatically grant upon request a single 120 day extension to an applicant's BEAR invoice deadline. However, the extension must be requested on or before the original BEAR filing deadline of October 28.



1 Click on the "Deadline Extension" command in the blue bar



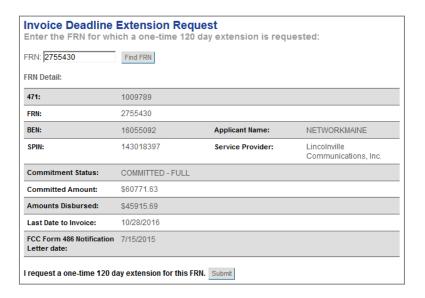






4 The system will locate the FRN and display summary information, if available

Examples:

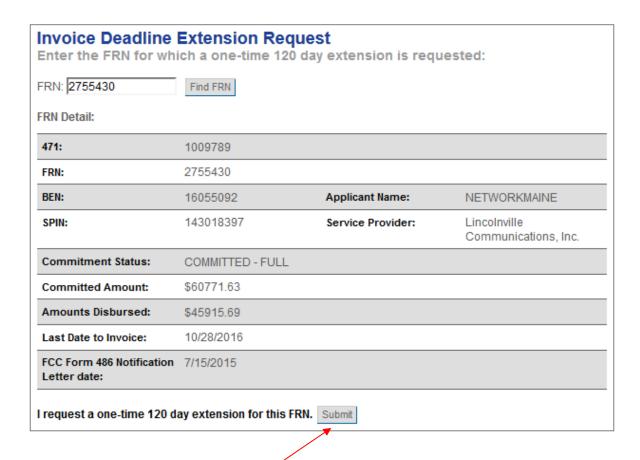


Invoice Deadline Extension Request Enter the FRN for which a one-time 120 day extension is requested:				
FRN: 22222222 Find FRN				
FRN not found! Please try a different FRN.				



RN: 2742695	Find FRN		
RN Detail:			
471:	1009789		
FRN:	2742695		
BEN:	16055092	Applicant Name:	NETWORKMAINE
SPIN:	143025258	Service Provider:	Cogent Communications Inc.
Commitment Status:	CANCELED		
Committed Amount:	\$0		
Amounts Disbursed:	\$0		
Last Date to Invoice:	10/28/2016		
FCC Form 486 Notification Letter date:	7/15/2015		





(5) Click on the "Submit" button to request an extension for that FRN



6 Your request will process and the screen will display an approval or denial message

Invoice Deadline Extension Request Enter the FRN for which a one-time 120 day extension is requested:					
FRN: 2755430	Find FRN				
FRN Detail:					
471:	1009789				
FRN:	2755430				
BEN:	16055092	Applicant Name:	NETWORKMAINE		
SPIN:	143018397	Service Provider:	Lincolnville Communications, Inc.		
Commitment Status:	COMMITTED - FULL				
Committed Amount:	\$60771.63				
Amounts Disbursed:	\$45915.69				
Last Date to Invoice:	10/28/2016				
FCC Form 486 Notification Letter date:	7/15/2015				
I request a one-time 120 day extension for this FRN. Submit					
Your request has been Approved.					
Approved: Your new deadline is: 2/27/2017					



NOTE: A request will be denied if a request has already been granted for that FRN or if there are no undisbursed funds left on that FRN.

Examples:

Your request has been Denied.

This request does not qualify for a deadline extension under the invoice deadline extension rules because you have previously requested an extension and USAC may approve only one 120-day extension.

This serves as acknowledgement and denial of your request for a deadline extension for the following FRN: 2861656

FILING AN APPEAL WITH USAC OR WAIVER WITH THE FCC

Filing an Appeal: If you wish to appeal this decision, you must first file an appeal with USAC seeking review before filing an appeal with the Federal Communications Commission (FCC). USAC appeals can be submitted to Appeals@sl.universalservice.org or mailed to Schools and Libraries Program Correspondence Unit, Attn: Letter of Appeal, 30 Lanidex Plaza West, PO Box 685, Parsippany, NJ 07054-0685.

Once a decision has been made on a USAC appeal, a party may appeal USAC's decision to the FCC.

Filing a Waiver: Parties seeking a waiver of the FCC invoicing rule itself should file a waiver request directly with the FCC because USAC cannot waive FCC rules. This would be necessary if, for example, you filed an extension request after the invoice deadline or filed more than one 120-day extension because you need additional time to invoice.

A party may submit a request a waiver to the FCC as a "waiver" in proceeding number 02-6 in the Commission's Electronic Comment Filing System (ECFS), located at http://apps.fcc.gov/ecfs/upload/display. If you are submitting your waiver request by mail, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554.

We strongly recommend that you use the electronic filing options

Your request has been Denied.

This request does not qualify for a deadline extension under the invoice deadline extension rules because there are no funds available on this FRN.

This serves as acknowledgement and denial of your request for a deadline extension for the following FRN: 2560387

FILING AN APPEAL WITH USAC OR WAIVER WITH THE FCC

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We strongly recommend that you use the electronic filing options.



7 The system will also send you an email notification



TIP: Add no-reply@solixinc.com to your safe sender's list. The email may land in your Junk or Spam folder otherwise.



8 Repeat as necessary for all FRNs.

NOTE: You must complete a request for each FRN individually. A request granted for one FRN on a Form 471 will not extend to other FRNs on that Form 471. If you have multiple FRNs on a Form 471 that require an invoice deadline extension, you must submit a request for each FRN one at a time.



Wrapping Up



What do I save for my files?

★ Save all records for at least 10 years from the last date of service ★

- A copy of all bills
- Proof of payment of all bills
- A copy of completed BEAR forms
- BEAR Notification Letters
- BEAR Remittance Statements
- Proof of receipt and deposit of all reimbursements

